



Detailed review of effective cost control and quality assurance strategies.

Analysis of adoption rates of various cost control and quality assurance measures among Nordic companies and organisations.

Decision-support for making investments in cost control and quality assurance solutions.

New report:

Nordic IT Cost Control 2005

Large and medium-sized organisations

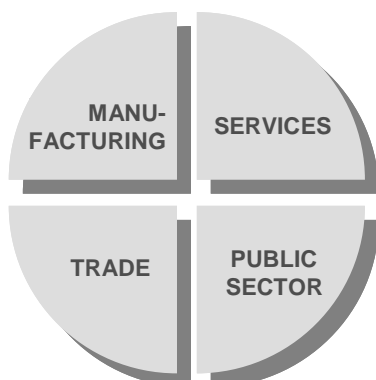
- ***To what extent have Nordic companies and organisations implemented effective cost control and quality assurance measures?***
- ***In what way can internal benchmarking improve the quality of the IT operations?***
- ***How should purchase policies be designed to reduce IT costs?***
- ***What actions can be taken to improve the effectiveness of IT training programs?***

The key to achieve low IT costs in combination with high IT value is to implement strict measures of cost control and quality assurance. In order to succeed it is vital to understand what methods are available and used successfully by other organisations in the same industry as well as how to go about implementing them.

Waagstein Research's report Nordic IT Cost Control 2005 offers a comprehensive review and explanation of a large number of effective cost control and quality assurance measures. A detailed overview of the extent to which these are used by Nordic companies and organisations in different sectors is also offered.

Waagstein Research's report Nordic IT Cost Control 2005 is designed to:

- Describe and explain many of the most commonly used cost control and quality assurance measures in fourteen categories.
- Aid in implementing the cost control and quality assurance methods in order to improve results and avoid common mistakes.
- Provide comparison figures for the percentage of Nordic companies and organisations in different sectors that have adopted a certain cost control or quality assurance measure.
- Report the degree to which the various cost control and quality measures have been implemented.
- Offer support in making decisions on investments in cost control and quality assurance solutions.



IT Cost Control categories

1. Measurement and control of IT management
2. Methods of controlling suppliers and users/internal customers
3. Measurement and follow-up of costs
4. Purchase policies
5. Follow-up of contracts and projects
6. Exploitation of scale economies
7. IT policies and guidelines
8. IT quality and control
9. Technical standardisation
10. Technical solutions to reduce/control costs
11. Standardisation of methods and models
12. Centralisation of IT functions
13. Education and training
14. Co-ordination of projects

Method

The survey, which is quantitative, has been carried out by means of a survey of leading decision makers such as CIOs, IT strategists, CFOs and CEOs in Nordic companies and organisations in the private and public sector. The interviews were made in the autumn of 2004. The results from the survey is presented and analysed broken down by sector.

Target Group

The report is written based on mainly the needs and requirements of the IT management of medium and large-sized companies and organisations. The target group of the report is primarily: CIO/IT managers, CFOs, Purchase managers, Outsourcing managers, Controller, IT strategists, Consultants and CEOs. The report will however also be interesting for vendors of IT products and services in order to better understand their customers.

Price and delivery

The price of the report is EUR 1,950.

The report is delivered in both printed format and in a digital copy in PDF-format for free distribution within your organisation.

To order or to get more information contact John Karlsson at +358-40-5545333 or e-mail john@waagstein.se

Prices are excluding VAT.

About Waagstein Research

Waagstein Research is an independent research company that provides IT governance services. Our focus is on the business and financial aspects of corporate IT operations.

Our customers are large Nordic companies and organisations and our target audience is decision-makers such as IT managers, IT strategists, financial managers and controllers.

Waagstein Research's industry-specific analysis, competitive insight and strategic advice give businesses the tools they need to optimise their IT operations.

Waagstein Research AB

+46 31 811 910
info@waagstein.se
Drottninggatan 22
SE-411 14 Göteborg
Sweden

www.waagstein.se

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